For the past 67 years, Rural/Metro Fire has been proud to provide fire protection services to the homes and businesses of Central Arizona. We’re the national leader in private fire protection services to dozens of unincorporated communities around the nation, including your Central Arizona community. Our firefighters are required to have a paramedic or EMT certification, a firefighter level II certification and a minimum of 240 hours of firefighter skills training per year.

We operate in areas where there is no public, municipal or city fire department. In these areas, fire service is not covered by taxes. That’s where we come in. Homeowners sign up to receive a Rural/Metro Fire membership to ensure they have fire and response to medical emergencies coverage.

**Benefits of a Membership**
- Members will get serviced in case of a fire or response to a medical emergency free of charge
- Members receive discounts on homeowner’s insurance which often offsets the cost of membership
- In Arizona, fire department response fees are excluded from coverage on homeowners insurance so non-members can face substantial fee-for-service charges – as much as tens of thousands of dollars
- Non-members are responsible for fees no matter the outcome of the incident or reason for the call
- Rural/Metro Fire has a strong community presence (see back to learn more)
- Members receive exclusive safety tips and important information through our member website
- New homeowners may be eligible to receive a credit from the seller while sellers can transfer their membership to their new home if within a service area and if it’s included in Escrow

**Your Membership Includes:**
- Fire suppression and response to medical emergencies
- Medical aid at vehicle crashes
- Residential and commercial fire prevention services including plan review, public education and inspections
- Poisonous desert reptile removal
- Water and rope rescues
- Large animal rescues
- Emergency vehicle lockout assistance
- Hazardous materials response*
  - Pet oxygen masks for the resuscitation of almost any pet during a fire incident, including cats and dogs
- Annual Home Safety Inspection
- Community health and safety programs and more!
Central Arizona Coverage

Rural/Metro Fire service areas cover Central Arizona communities within Pinal and Maricopa Counties. For your convenience, we’ve included our service area map. We have mutual aid agreements among fire departments in many service areas so we can lend assistance and share resources across jurisdictional boundaries when needed.

FROM SAFETY DEMONSTRATIONS AT SCHOOLS TO FOOD DRIVES, RURAL/METRO FIRE HAS A STRONG COMMUNITY PRESENCE THAT INCLUDES:

- Multiple education programs including Hometown Heroes where firefighters visit schools and teach children about fire safety, bullying, automobile safety and drinking and driving
- Hosting multiple season-related public safety events including Halloween safety and cooking safety leading up to Thanksgiving
- Child car seat safety demonstrations where members can bring in their seats to be inspected for safety requirements
- Hosting many public safety events in conjunction with fire safety week, which is aimed at engaging the community about fire safety
- Toy collections and food drives

Activate your membership today and view the most cost-effective rate at membership.ruralmetro.com.
Remember, we’re the local fire protection service in your area!

Questions? Call Rural/Metro Fire at 1-800-624-5835, Monday through Friday, 8 a.m. to 5 p.m. MST or email memberships@rmetro.com.

*Excludes cost of handling, removing and transporting hazardous materials.
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